

**Patient Information:**

## Guide to SHC Services

◆ Primary Care Clinic	231-6444
◆ Allergy/Immunization Clinic	231-7621
◆ Women's Clinic	231-6569
◆ Pharmacy	231-8103
◆ Health Education Office	231-3070
◆ After Hours Advice Nurse	231-6444

### LOCATION & HOURS OF OPERATION

#### McComas Hall

Monday, Tuesday, Friday	8 AM - 5 PM
Wednesday, Thursday	9 AM- 5 PM
Saturday	9 AM – Noon

(Hours vary during summer sessions & breaks)

The Charles W. Schiffert Health Center (SHC) is named in honor of Dr. Schiffert, a past director of the center, who has been nationally recognized as a leader in college health.

SHC is housed in McComas Hall with the Cook Counseling Center and Recreational Sports Department to provide a wide array of health and wellness services under one roof.

#### MISSION & STAFF:

Our continuing mission is to provide quality health care and health education in support of the university's mission to educate the whole person. SHC has an energetic staff of highly qualified and experienced health care providers who have a sincere interest in college students' health. Wellness and health services are offered by physicians, nurse practitioners, physician assistants, health educators, and college health nurses. The staff also includes pharmacists, a dietitian, medical technologists and radiologic technologists.

SHC meets and exceeds national health care standards through accreditation by the Accreditation Association for Ambulatory Health Care, Inc. SHC utilizes an computerized medical record system.

#### Eligibility:

All services are available to currently enrolled Virginia Tech students who have paid their health fee.

Every student must, by state law, have a complete health history form on file documenting required immunizations. If the immunizations are not complete, the student will be blocked from registering for classes.

#### APPOINTMENTS:

Weekday medical visits are made by appointment—call 231-6444. If you are unable to keep your appointment, call or send an email ([shccancl@vt.edu](mailto:shccancl@vt.edu)) to cancel before

the time of the appointment. There is a \$25 appointment no-show fee.

#### SERVICES & COST:

Practitioner/Physician services and most prescription medications are covered by the student health fee. Other services offered at no additional cost include:

- ◆ Website with on-line health information
- ◆ HIV anonymous testing
- ◆ Diabetic support group
- ◆ Dietitian
- ◆ Self-Care Cold Clinic
- ◆ Wellness Resource Center
- ◆ Volunteer Student Leadership Positions
- ◆ Health Promotion Internships
- ◆ Self-help education materials
- ◆ Health Counseling
- ◆ Wellness Workshops

Some services may require a small additional fee not covered by the student health fee. These include some: laboratory procedures, allergy injections (serum & instructions required), radiological services (x-rays), Women's Clinic services, and prescription medications. A Travel Clinic offering immunizations is also offered on-campus through a contracted company; call 1-800-272-3944 for an appointment and cost information.

#### Health Insurance:

Health care expenses outside of SHC are NOT covered by the health fee. For example: emergency rooms visits, hospitalization, dental and specialist care (i.e. orthopedic and dermatological care), or surgery is not covered.

Students not covered by their parents or personal health insurance or whose coverage does not extend to the Blacksburg area are strongly encouraged to purchase a health insurance policy. cover these expenses. Although you are not required to purchase a policy from them, the Virginia Tech Office of Risk Management administers a health insurance policy for students. For information contact the Risk Management Office, call 231-6226.