

Patient Information:

Pharmacy Services

The Schiffert Health Center (SHC) Pharmacy is staffed by registered pharmacists and pharmacy technicians. Instructions are given on the proper use of prescribed medication and printed drug information is provided.

ELIGIBILITY

Students currently enrolled at Virginia Tech who have paid the "Health Fee" are eligible to receive services. Family members are not eligible.

Patients are not required to use this pharmacy. Other community pharmacies may be used if desired.

HOURS

Monday - Friday8:00 AM – 5:00 PM
Saturday.....9:00 AM – 12:00 PM

Summer sessions and vacation hours may vary.

SCOPE OF SERVICES

Basic medications are included in the SHC drug list. Birth control and STD prevention methods (oral and injectable contraceptives and condoms) are also available. Over-the-counter medications are offered free of charge through our self-care cold clinic as a convenience to our students.

◆ Prescriptions

Prescriptions may be brought to the pharmacy and filled while you wait. New prescriptions written by outside providers must first be taken to Medical Records for ID validation.

◆ Patients Requesting Prescription Refills

Prescription refills must be requested and obtained in person. Refill requests are not accepted by phone, fax or computer.

◆ Charges

Most items have a minimal charge associated with them. Some of the more expensive medications may be less expensive at an outside community pharmacy if the patient has prescription insurance coverage.

Let us know if you wish to pay for the services or prescriptions on the day of your appointment. The

cashier is available to receive payments and currently accepts cash, check or Hokie Passport. Otherwise, charged items are sent weekly to "Accounts Receivable" and is marked only as "Pharmacy Charge" (purchases are not itemized). Your bill will be sent to the address that is listed (at the time of billing) on Hokie Spa.

QUESTIONS YOU SHOULD ASK YOUR PHARMACIST

The pharmacists are available for additional patient consultation. **Ask questions about your prescriptions.** Be certain you know why you are taking a particular medication and how long to take it.

◆ *What is the name of the medication, and what is it supposed to do?*

Know the names of your medications, both prescription and non-prescription. If you see more than one practitioner, always inform them of other medications you are taking. This will help ensure that the medication that you take is appropriate for your condition.

◆ *When and how do I take it?*

Examples of questions to ask are: Should I take this medication on an empty stomach or with food? At the same time every day? How often should I take it?

◆ *Should I avoid using alcohol? Should I avoid any other drugs or foods?*

Your prescription medication may interact with other drugs with harmful effects. Certain foods or alcohol may also interact with drug products. Never begin taking a new medication, prescription or non-prescription, without asking your pharmacist if it will interact with your other medications.

◆ *Should I expect any side effects?*

All medications can cause side effects but if you experience *unexpected* side effects, contact your practitioner or pharmacist. **Read the medication handout.**

HOW TO SUCCEED WITH YOUR MEDICINE

Pharmacy Services

Always, Without Exception:

- ◆ Read labels carefully and follow instructions.
- ◆ Ask your pharmacist when in doubt.
- ◆ Store medications in a cool and dry place such as a dresser drawer.
- ◆ Antibiotics - take all unless otherwise instructed. Resistant organisms develop easily with partial usage.

Discard prescriptions within 2-3 months unless there is a visible expiration date on your container.

If for any reason you have some unused antibiotic, remove the label and discard them immediately in the trash!

Keep our pharmacy informed about current drug allergies, chronic medical conditions, and current medications in use.

RISKY BUSINESS!

Sharing Medications may cause serious problems.

Don't Do It!
